



THE FALCON
CASTLE ASHBY

ACCESSIBILITY AT THE FALCON

At The Falcon, we treat each guest as an individual. Our range of facilities caters to people of all abilities. We take equality legislation seriously and strive to provide every guest with the best possible experience.

Enquiries and reservations

The Falcon has one accessible bedroom on the ground floor. We always encourage telephone enquiries to discuss your requirements pre-arrival. Please contact us at the number below and one of our team will be happy to assist you in ensuring your stay will be both an enjoyable and memorable one.

Telephone: 01604 6980055

Email: reservations@thefalcon-castleashby.com

Car parking and arrival

Our car park, situated at the rear of the Falcon, is signposted and surfaced with tarmac. At the entrance, there's a drop-off point with step-free access to the front door, and we provide designated parking spaces for disabled guests. Our staff undergo disability awareness training and are readily available to accommodate any reasonable requests you may have. Should you need assistance with luggage, please contact reception before your arrival, and one of our team members will be delighted to assist you.

Guide Dogs

Guide dogs and accredited assistance dogs are welcome throughout the Falcon.

Public areas

Reception

The reception area is situated on the ground floor and offers clear-level access. Wooden flooring and stone flooring are consistent throughout the ground floor, ensuring smooth navigation. Natural lighting and additional fixtures illuminate the reception area, which is equipped with comfortable seating. Our team warmly welcome guests and handles inquiries upon entry and through an adjacent passage to the right.

We prioritise disability awareness and gladly accommodate assistance dogs in both the lounge and restaurant areas. The East Wing Lounge and Eyas restaurant are conveniently located on the ground floor and are accessible to all guests. Various seating arrangements are available, including low-level tables and a selection of seating options, from plush cushioned chairs to straight-back chairs and sofas.

Public Toilets Inside The Falcon

The Falcon has a disabled toilet on the ground floor which has a pull alarm cord in case of emergency. The surfaces of the floor are stone and there are wall-mounted rails to assist the less abled together with a low-level sink.

Dining

Our restaurants are located on the ground floor for easy access. We offer two dining options: Eyas, our fine dining restaurant with wooden flooring, and The East Wing Lounge, our casual dining option with stone flooring. Both restaurants offer printed menus and offer table service for breakfast, lunch, and dinner. Please inform us in advance if you have any special dietary requirements. Both dining areas are well-lit and receive plenty of natural daylight during the day.

Bedrooms

Located on the ground floor of The Falcon, Bedroom One offers ample space and a tranquil atmosphere perfect for relaxation. This accessible room includes a wet room-style shower equipped with handrails, supports, and an emergency pull cord. Additionally, there is an emergency pull cord by the bed for added safety and convenience. Storage is conveniently positioned at an appropriate height for maximum convenience. And let's not forget the luxurious Marshall and Stewart bed adorned with 300-thread count linen, ensuring a delightful night's sleep

Wellness

Open Water Swimming

Open Water Swimming is approximately 0.7 miles from the Falcon, which is roughly a 2-minute drive. It is signposted with arrows on terracotta signage and has a gravel car park with a wood-chipping pathway that leads to our Sheep Barn, which is slightly bumpy. The pathway then leads to a grassy area that slopes gently towards the swimming location, so access is not available to all as a result.

With prior arrangements we can allow those with disabilities to drive down to the swimming tent, however this is dependent on the weather and ground conditions.

Little Yoga Studio

Our Yoga studio is situated to the right of the Falcon in a separate building. The pathway leading to the studio is made up of outdoor stone. The studio is on the ground floor level and is well-lit with wooden flooring and double doors.

Sheep Barn

The sheep barn is situated in the same vicinity as the open water swimming area. Outside, there is an outdoor space with benches for seating. Upon entering the sheep barn, visitors will notice a slightly elevated interior with wooden flooring. Inside, there is a counter where guests can find a variety of offerings including cakes, coffees, and other snacks.

Evacuation

To ensure a safe evacuation, we will conduct a personal emergency evacuation plan upon your arrival to assess your individual needs. In the event of an evacuation, our alarm will sound continuously.

Whilst we have strived for accuracy and included comprehensive details in our Accessibility Statement, we value your feedback to enhance the information and services we offer. Please feel free to reach out to us at 01604 6980055 if you need further assistance